

MACC Net Zero & Environmental Sustainability Commitment

Masters Advanced Clinical Care Ltd (MACC) is committed to delivering safe, effective and person-centred clinical services in a manner that protects both population health and the long-term sustainability of the health and care system. MACC recognises that environmental sustainability is inseparable from quality, safety and good governance, and is therefore a core organisational responsibility rather than an optional or aspirational activity.

As a provider of regulated clinical services operating across NHS and independent pathways, MACC aligns its environmental commitments with the national ambitions set out by NHS England to achieve Net Zero greenhouse gas emissions for emissions directly controlled by the NHS by 2040, and for emissions influenced through the wider supply chain by 2045. MACC supports the principles of the NHS Net Zero Supplier Roadmap and the NHS Carbon Reduction Plan requirements for suppliers of goods and services.

Regulatory and Legal Alignment

MACC's approach to environmental sustainability is informed by, and aligned with, the following statutory and regulatory frameworks:

- The Health and Social Care Act 2008 (Regulated Activities) Regulations 2014, including Regulation 17 (Good Governance), which requires providers to assess, monitor and mitigate risks to service quality, safety and sustainability.
- Care Quality Commission (CQC) expectations under the Safe and Well-Led domains, which recognise responsible use of resources, long-term system resilience and effective leadership as indicators of good governance.
- NHS England procurement policy, which from April 2024 requires suppliers bidding for contracts above £10,000 to publish a director-approved Net Zero Commitment and demonstrate credible progress.
- The NHS Long Term Plan and the Greener NHS programme, which identify climate change as a direct and growing risk to population health, health inequalities and NHS capacity.

MACC recognises that failure to consider environmental impact represents a governance risk that may affect service continuity, commissioning confidence, workforce sustainability and long-term patient outcomes.

Organisational Context and Proportionality

MACC operates as a **remote-first, digitally enabled clinical service**, delivering neurodevelopmental and mental health assessments, treatment, psychoeducation and

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therapy. This model significantly reduces carbon emissions associated with physical estates, patient and staff travel, and paper-based systems.

In line with CQC expectations, MACC's approach to environmental sustainability is proportionate, risk-based and appropriate to the scale, complexity and nature of its services. Environmental considerations are therefore embedded within existing governance and operational processes rather than through disproportionate or tokenistic measures.

Baseline Position and Maturity

As a small, remote-first clinical provider, MACC is currently at an early ("foundational") stage of formal emissions measurement. Due to the limited physical footprint of the organisation and its predominantly digital delivery model, direct emissions are inherently low.

MACC acknowledges the importance of transparency and will adopt proportionate baseline assessment and monitoring approaches as national guidance for small and medium-sized NHS suppliers continues to evolve. This reflects the staged-maturity approach set out within the NHS Net Zero Supplier Roadmap.

Operational Commitments

MACC embeds environmental sustainability into day-to-day operations and decision-making, including:

- Digital-first service delivery to minimise unnecessary travel through remote consultations, virtual MDTs and secure electronic clinical systems.
- Reduction of paper use through electronic consent, digital clinical records and secure electronic communication with patients, GPs and commissioners.
- Responsible prescribing and medicines management, reducing waste through appropriate quantities, regular review and adherence to NICE guidance.
- Safe and lawful waste management, including compliant handling and destruction of clinical and confidential waste.
- Sustainable procurement practices, incorporating environmental considerations into supplier selection and contract review where proportionate.
- Workforce practices that support remote working, reducing commuting-related emissions while promoting staff wellbeing and retention.

Supply Chain Responsibility

MACC recognises that a significant proportion of NHS emissions arise within the supply chain. Environmental considerations are therefore incorporated into procurement and

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partnership decisions through proportionate due diligence, supplier engagement and contractual expectations, aligned with NHS sustainability requirements where applicable.

MACC works collaboratively with suppliers and partners who demonstrate responsible environmental practices and will strengthen supply-chain expectations as national requirements develop.

Climate Risk and Service Resilience

MACC recognises that climate-related risks, including extreme weather events, infrastructure disruption and workforce pressures, may impact service delivery and patient safety. These risks are considered within business continuity planning, digital resilience arrangements and workforce planning to ensure services remain safe, effective and accessible.

Environmental sustainability is therefore treated not only as an environmental issue, but as an element of clinical risk management and organisational resilience.

Governance, Accountability and Oversight

Overall accountability for environmental sustainability and Net Zero compliance sits with the Chief Executive Officer and Registered Manager, supported by the Head of Operations through operational implementation and monitoring.

Environmental sustainability forms part of MACC's wider governance and risk-management framework and is reviewed alongside quality, safety and compliance metrics. This Net Zero Commitment has been formally approved at director level.

MACC will review its environmental approach at least annually as part of its governance cycle and will set proportionate improvement objectives in line with evolving NHS and regulatory expectations.

Values and Ethical Commitment

MACC's approach to environmental sustainability is grounded in its core organisational values of responsibility, integrity, compassion and continuous improvement. These values inform leadership decision-making, operational priorities and the responsible use of resources across the organisation.

In line with NHS values and professional standards, MACC recognises that environmental sustainability is intrinsically linked to patient safety, workforce wellbeing and health equity. Climate change disproportionately affects vulnerable populations, and MACC therefore views responsible environmental practice as an ethical obligation consistent with its commitment to person-centred, equitable care.

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By embedding sustainability within its values, MACC ensures that this commitment is not treated as a standalone or compliance-only requirement, but as an integral part of its culture of good governance, professionalism and accountability.

Continuous Improvement and System Responsibility

MACC acknowledges that climate change represents a growing and unequal threat to public health and NHS capacity. As a clinically led organisation, MACC accepts its responsibility to contribute within its sphere of influence to a more resilient, sustainable health and care system.

This commitment is not static. MACC will continue to monitor national policy, NHS guidance and regulatory expectations, strengthening its approach as requirements develop. Through this commitment, MACC demonstrates that environmental responsibility is integral to lawful practice, good governance and high-quality care.

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